



## American Escrow Association

Proud sponsor of an educational webinar presented by:



the **SusanReimanGroup**<sup>™</sup>  
Complexity + Vision = Simplicity

*A unique training opportunity for Escrow Settlement Agents across the country!*

**Escrow Settlement Agents...** RESPA & TILA training for you & your staff! Let “the RESPA woman” help guide you through the maze from a “real life” day-to-day escrow settlement desk perspective. You can expect to receive...

*Tools you can use TODAY & TOMORROW in...* **Navigating the Maze**



2 hour webinar presented on  
**Wednesday, November 4, 2009**  
11:30 am - 1:30 pm PST  
only **\$40.00**

Registration opens on October 24th at  
[www.a-e-a.org](http://www.a-e-a.org)

log-in information provided via e-mail prior to event

*In this two hour session, you'll learn:*

Why we say it's more than learning how to fill out a HUD-1. You'll learn how regulatory **changes** are affecting the **closer's desk** and **the closing date**, providing opportunities for increased **communication** and **collaboration** with your customers.

**TILA** and the significance of 7/30/09 on escrow settlement desk processes and more changes we can expect.

**RESPA & the new GFE & HUD-1.** Are you ready for 1/1/10 (or sooner!)? We will go line-by-line with the new GFE & HUD-1, offer explanations and practical tips based on HUD's instructions and FAQ's.

**About the Instructor:** Susan J. Reiman CSEO, CSCEO has over four decades of operational and transactional escrow settlement experience, including closing, management, process improvement and training. She has more than 25 years of state and national trade association involvement, and is an avid student of RESPA and TILA from an **operational impact and implementation perspective since 2002**.

**About the Sponsor:** American Escrow Association is the national association of settlement agents. On the national level, AEA is proactive on behalf of professionals conducting all types of settlement practices throughout the United States. Our goals are to further the knowledge and professionalism of the settlement agent through education and to, also, educate and advise decision makers at the national level on issues of consequence to the settlement industry as a whole.